



Name:

Member No:

<Effective Date>

Primary Care Physician:

<PCP Ph. #>

LONG TERM CARE BENEFITS ONLY: You receive primary, acute and behavioral health services through Medicare. You receive only long term care services through Community First Health Plans.

BENEFICIOS DE CUIDADO A LARGO PLAZO SOLAMENTE: Usted recibirá servicios de cuidado primario, cuidado inmediato y de salud mental a través de Medicare. Usted recibirá servicios de cuidado a largo plazo solamente por medio de Community First Health Plans.

Directions for what to do in an emergency. In case of an emergency call 911 or go to the closest emergency room. After treatment, call your PCP within 24 hours or as soon as possible.

Instrucciones en caso de emergencia. En caso de emergencia, llame al 911 o vaya a la sala de emergencias más cercana. Después recibir tratamiento, llame al PCP dentro de 24 horas o tan pronto como sea posible.

Notice to Hospitals and Other Providers: All inpatient admissions require pre-authorization, except in the case of emergency. Please call CFHP within 24 hours at (210) 358-6050 or fax to (210) 358-6040.

Call Us/Llamenos: 24 hours-7 days a week/las 24 horas del día-7 días a la semana:

**Nurse Advice Line/Línea de
Consejos de Enfermeras**

(210) 358-6403

1-855-607-7827 (toll-free/gratis)

**Behavioral Health Services/
Servicios de Salud Mental**

1-877-221-2226

**Member Services & Service
Coordination/Servicios**

**para Miembros y Coordinación
de Servicios**

(210) 358-6403

1-855-607-7827 (toll-free/gratis)

Submit professional/other claims to:

Community First Health Plans

PO Box 853927

Richardson, TX 75085-3927

For electronic claims submit to Availity: Payer ID = COMMF

RX Group: CFMK

Pharmacy Help Desk: 1-877-908-6023

BIN#: 610602

PCN: MCD

