



CLAIMS DEPARTMENT APPEAL SUBMISSION FORM

PROVIDER INFORMATION:

Provider Name: \_\_\_\_\_ Date of Appeal: \_\_\_\_\_

Group Affiliation: \_\_\_\_\_

Address: \_\_\_\_\_ Suite #: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Provider Contact Name: \_\_\_\_\_ Phone: \_\_\_\_\_

MEMBER INFORMATION:

Member Name: \_\_\_\_\_ Member ID #: \_\_\_\_\_

Date(s) of Service: \_\_\_\_\_ Claim #: \_\_\_\_\_

REASON FOR REVIEW:

- Additional payment requested, Authorization included/attached, Copy of referral attached, Date(s) of service, Denied in error, EOB attached (COB claim), Incorrect units, Resubmission (with proof of timely filing)

Other health insurance (please provide the information requested below)

Carrier: \_\_\_\_\_ Effective Date: \_\_\_\_\_ Term Date: \_\_\_\_\_

Primary Insured Name: \_\_\_\_\_

Group #: \_\_\_\_\_ Policy #: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Phone: \_\_\_\_\_ Date Verified: \_\_\_\_\_

Additional notes: \_\_\_\_\_

- Other (please explain) \_\_\_\_\_

To expedite processing, return this form and a copy of the EOP, along with any information related to the appeal to: Community First Health Plans, Attn: Claims & Appeals, PO Box 853927, Richardson, TX 75085-3927