



IMPORTANT UPDATE – STAR Kids

Continuity of Care Authorization Confirmation

In conjunction with the TMHP Transitioning Authorization file for active authorizations previously approved by TMHP, **Community First Health Plans, Inc. (CFHP) will honor the service(s) covered in the TMHP authorization approval, until the expiration of the authorization or until the authorized visits/units are depleted, whichever is sooner.** In addition, CFHP will honor any other authorizations from other MCOs, as well as anything previously approved by TMHP. There is no need for providers to submit an authorization request to CFHP for these existing active authorizations and CFHP will not issue an authorization for these continuity of care requests.

Prior to the authorization expiration date and/or the units being depleted, Providers should submit a new authorization request with supporting clinical information to CFHP. Online authorization requests can be made at www.cfhp/providers.

If you disagree with the TMHP Prior Authorization or believe your request should be considered as a “New” request, please contact CFHP STAR Kids Service Coordination and work with our Service Coordination team to resolve the authorization request.

CFHP Service Coordination: (210) 358-6403

Please note that an authorization is NOT a guarantee of payment. Services billed to CFHP are considered at the time of clean claim presentation and are based on the Member’s eligibility status, benefits, benefit rules, Texas Medicaid Health Partnership and CFHP claim adjudication rules for the STAR Kids program in effect on the Date the Service(s) were provided.

Providers are reminded to use HIPAA compliant, current coding for transition, continuity of care services when billing CFHP for these previously authorized TMHP/DADS services, which includes the use of the new STAR Kids Long Term Service Support (LTSS) Billing Matrix for State Plan LTSS and MDCP Waiver Services. In some cases you may need to crosswalk the TMHP/DADS authorization coding to conform to HIPAA compliant codes and/or the STAR Kids LTSS Billing Matrix.