

About this Directory

The information compiled in this directory comes from a variety of sources. Some of this information may not be verified. The composition of our provider network is subject to change without notice. Physicians may not notify the health plan of changes in their information, potentially making this information out of date since it was last verified.

Item	Description	Source	Frequency of Validation
Practitioner Name	The name of the physician.	Practitioner	At least annually or upon notification from Practitioner when changing a name.
Gender	The gender of the physician.	Practitioner	At least annually or upon notification from Practitioner when updating information.
Specialty	The type of care or conditions a practitioner specializes in, such as family medicine, pediatrics, cardiology, or dermatology.	Practitioner	At least annually or upon notification from Practitioner when adding or changing a specialty.
Medical Group Affiliations	The organizations, companies or medical groups the practitioner is employed by or associated with. An organization or group may have more than one care site.	Practitioner	At least annually or upon notification from Practitioner when adding or changing a medical group affiliation.
Hospital Affiliations	The name of network hospitals at which a physician has privileges to provide care to patients	Practitioner	At least annually or upon notification from Practitioner when adding or changing a hospital affiliation.
Hospital Name and Location	The name and street address of the hospital.	Provider	At least annually or upon notification from Provider when updating information.
Hospital Accreditation	An independent organization approved by CMS to determine whether acute care hospitals meet Medicare requirements. The approved CMS hospitals accreditors are: Center for Improvement in Healthcare Quality (CIHQ), DNV GL, American Osteopathic Association/Healthcare Facilities	Provider	Every 3 years.

	Accreditation Program (<u>HFAP</u>) and the <u>Joint Commission</u> .		
Hospital Quality Data	Quality data from recognized national or state sources.	Provider	Every 3 years.
Board Certification	Board certification is a voluntary process which requires physicians to pass a test and provide evidence of experience and continuing education to demonstrate their expertise in an area of medical practice. In the United States, physicians may be certified through the American Board of Medical Specialties or the American Osteopathic Association. To verify a provider's board certification and status, visit the <u>American Board of Medical Specialties</u>	Practitioner	At least annually.
Accepting New Patients?	Indicates whether a primary care practitioner or personal physician is accepting new patients. A practitioner may have a full patient roster and cannot accept any new patients at this time.	Practitioner	At least annually or upon notification from Provider when changing the practice status for accepting new patients.
Languages Spoken	Languages, in addition to English, spoken by the practitioner and/or staff.	Practitioner	At least annually or upon notification from Provider.
Office Location	Site(s) where the practitioner cares for patients.	Practitioner	At least annually or upon notification from Provider when adding or changing location information.