

THE VALUE OF FIRST HEALTH

First Health is more than a PPO Network—we are a full service Managed Care Organization offering large self funded employers savings opportunities on a national, directly contracted basis.

Review our features and benefits below to determine why First Health is your program of choice.

Features

Benefits

Premier National Network

- Direct provider contracts—one logo in 50 states, plus District of Columbia and Puerto Rico
- Access to more than 4,700 Hospitals, 500,000 Physicians, 64,000 Ancillaries; All Specialties
- Network Stability—99% of Hospitals, 96% of Physicians retained year after year
- Broad access in urban, suburban and rural markets
- Thorough credentialing and recredentialing processes using the highest industry standards

Managed Care Organization

- Additional, complementary services available, including:
 - Clinical Management
 - Access to Secondary Networks
 - Non-Network Claims Negotiation
 - TPA Partnerships for claims administration
- Value Added Programs through Coventry
 - Transplant Network
 - Vision Program
 - Dental Program
 - Integrated Disability Management

Flexibility

- Additional services are not required when accessing the First Health Network and can be purchased “a la carte”
- Ability to work with external vendors as selected by client, e.g. Clinical Management
- Technology supports relationships with external vendors, e.g. EDI
- Flexible financial arrangements

Superior Customer Service

- Servicing model with dedicated account managers and client services representatives

Ease of Administration

- Multiple claims pricing options available
 - Direct EDI
 - Web Repricing
 - Delegated Professional via FTP
 - EDI through Emdeon
 - Paper
- Established workflows for addition of complementary First Health services
- Technical workflows in place for EDI implementation, either direct or through a vendor
- Established TPA partnerships facilitate smooth implementation
- Web-based Provider Locator Tools, Electronic Directory

To learn more, contact your First Health sales representative directly.

